

# Webcasting Minimum Technical Requirements

If your computer has internet access and you are using either Windows or OSX Operating System and can listen to music or watch a video using Flash online and/or stream videos from websites like YouTube you have met the basic requirements.

## **Always remember when experiencing a technical issue on a webcast to:**

- 1) *Ensure your speakers are on and the volume is turned up.*
- 2) *Ensure that you are connected to the internet.*
- 3) *As a first step to any technical issue try refreshing the webcast by hitting F5.*

## **The following are the formal technical requirements for viewing a webcast:**

### **Windows Based PC**

- Windows XP, Vista and 7
- Internet Explorer 6 or higher
- Flash Media Plug In 9.2 or higher

Flash can be downloaded at <http://get.adobe.com/flashplayer/>

### **Mac OSX**

- OSX 10.4 or higher
- Flash Media Plug In 9.2 or higher

Flash can be downloaded at <http://get.adobe.com/flashplayer/>